

# HCDE Shredders

## I2: User Research

Cheyenne Sokkappa

Interviewee: EA

Age: 21

Occupancy: Student

Location: Seattle, WA

1. Do you ski or snowboard? Both?
  - a. Ski but am learning how to snowboard
2. What mountain do you ski/snowboard at?
  - a. Stevens Pass
3. How did you get into these sports?
  - a. From my friend Colton who's been skiing his whole life
4. How skilled are you? How long have you been skiing/snowboarding?
  - a. Intermediate, skiing for a year, started snowboarding this year
5. How often do you go up?
  - a. 1/2x a week during the season
6. What do you enjoy about the sport?
  - a. You go fast and it's fun. I just like going really fast. I like being in the mountains.
7. Do you own your stuff or rent?
  - a. I own all my gear
8. Do you take any trips or just go to local areas?
  - a. Local areas for now
9. What skills/ambitions are you trying to develop in this sport?
  - a. Mountaineering skills, ski mountaineering
10. What type of skiing/snowboarding do you like to do? Backcountry, park, groomers?
  - a. Groomers, but would like to do backcountry
11. Take me through a day on the mountain.
  - a. Wake up at 7:30 and try to get there by 9ish, sometimes 4 pm. Enough to get a parking spot, then I crack a beer and smoke a bowl and get on the lift, never get noticeably drunk. 4 hours, eat lunch and then ski another 3 hours. Approximately 15 runs throughout the whole day.
12. Do you have any gripes?
  - a. It's small and crowded all the time. Pretty dangerous drive to get to Stevens. Bad gloves, need actual waterproof gloves.
13. What is your opinion of the opposite athlete? Skier v. snowboarder

- a. Still want to try snowboarding, but likes skiing better because you go fast and don't have to unstrap/restrap. Can keep going on flat ground without unstrapping. Likes it because I have a need for speed. Snowboarding is better than snowshoes.
- 14. How do you prepare for your trips to the mountain?
  - a. Set my alarm, wear base layer, puts rest of clothes in backpack. Not very organized, most of my stuff is spread out.
- 15. What services do you utilize to prepare for conditions/parking/etc.?
  - a. Try to carpool if possible and convenient, have a car that fits everything and has all wheel drive, carry chains, check conditions and weather beforehand.
- 16. What are some of the biggest issues with this sport?
  - a. Its expensive as fuck, even though it's so expensive there seems to be an unfathomable amount of people every time and it's a small resort.
- 17. What would make the whole experience better?
  - a. Bigger mountain, smaller amounts of people
- 18. Any suggestions on what we can make?
  - a. Expand the mountain
- 19. Did you ever take lessons?
  - a. No, only learned from a friend
- 20. Are there any concerns around safety?
  - a. Objectively dangerous sport, worried about crashing into tree, falling, going into rocks and hitting other people
- 21. What would make it easier to get into it?
  - a. Huge investment. If it was cheaper, cheaper gear and passes and transportation. Bad for underprivileged kids. There should be more opportunities for first timers
- 22. Any concerns about knowledge?
  - a. Start small before jumping into backcountry skiing. Ask people who are better than you who can mentor you. Know about avalanche safety and gear.
- 23. How do you use technology on the mountain?
  - a. Uses fairly often on most chairlifts unless its snowing hard
  - b. Snapchat, finding people they're with, checking time, picture
  - c. Iphone

1. To people who have never done these sports, why not?
2. What would make it easier to get into it?
3. What would make you want to stay in the sport?
4. Are there any concerns around safety?
5. Any concerns about knowledge?
6. Do you take lessons or learn from a friend?